

Reporting local issues just got easier in Warren Shire

Warren, NSW — Tuesday 26 May 2026

Warren Shire residents can now quickly and easily report local issues online through Warren Shire Council's new online Request for Service system.

The new system allows residents to lodge requests directly with Council by scanning QR codes displayed across parks, public toilets, Council facilities and other community locations throughout Warren Shire, or by visiting Council's Request for Service form at:

<https://wkf.ms/4doYUIY>

Residents can use the online Request for Service system to report:

- potholes and road damage,
- dumped rubbish,
- barking dogs and roaming animals,
- water leaks and drainage issues,
- damaged community facilities and public infrastructure,
- parks and playground maintenance,
- waste and bin collection issues,
- and other matters requiring Council attention.

Mayor Greg Whiteley said the online system gives residents a faster and more convenient way to notify Council when something needs attention.

"We know residents are often the first to spot if something's broken, damaged or needs fixing and we want people to be able to report it easily," Mayor Whiteley said.

"This system makes that process quicker for both residents and Council."

The digitisation of the Customer Request System forms part of Council's ongoing commitment to improving customer service and maintaining safe and well-cared-for public spaces across Warren Shire.

For urgent matters or after-hours assistance, residents should continue to contact Council directly on 02 6847 6600.

- ENDS -

Media Enquiries

Gary Woodman General Manager, Warren Shire Council

Email: gary.woodman@warren.nsw.gov.au

Phone: 02 6847 6600